









COVID-19 UPDATE

FROM  **YAKIMA CHIEF HOPS™**

WORK-STREAM		STATUS	CRITICAL ACTION
	FARM OPERATIONS	GREEN	<ul style="list-style-type: none"> Farms remain operational due to agricultural manufacturing exception. Physical distancing, hygiene and sanitation enforced in fields and facilities. Regular communications and transparency with all growers to maintain healthy supply chain No impacts to on-farm labor No effects on the 2020 growing season and/or upcoming harvest
	YCH OPERATIONS	GREEN	<ul style="list-style-type: none"> Production facilities remain operational due to agricultural manufacturing exception Employees are encouraged to attend meetings virtually Physical distancing of 6ft enforced at all facilities No guests permitted in all facilities Increased sanitation at all facility touch points Daily production and safety meetings Mitigation plan in place to ensure employee safety and continued product availability The majority of production activity has been completed for the 2019 crop with pelleting and Cryo Hops® production being completed in February prior to COVID-19 safety measures.
	SHIPPING LOGISTICS	YELLOW	<ul style="list-style-type: none"> Physical distancing is enforced at shipping facility between staff and outside drivers; outside drivers do not have physical contact with YCH staff or paperwork Warehouse staff are equipped with PPE (gloves and masks) and hygiene protocol is enforced Regular monitoring and communication with global logistics and transport partners Flexible portfolio of transport partners Refrigerated shipping methods utilized as needed for any potentially delayed products to protect quality High volume of consumer good moving that has caused delays Potential for increased shipping costs in the coming months
	SHIPPING & BORDER RESTRICTIONS	GREEN	<ul style="list-style-type: none"> Daily monitoring of travel and border restrictions United States – No border restrictions Europe – No border restrictions Asia – No border restrictions Customers are still encouraged to consult their YCH sales team member to determine potential shipment delays before placing an order, as situations can change quickly and vary based on specific region
	SALES PLANNING & SUPPORT	GREEN	<ul style="list-style-type: none"> Weekly sales department meetings Continuous assessment of customer needs Ongoing communications with customers
	EMPLOYEE RETENTION & SUPPORT	GREEN	<ul style="list-style-type: none"> No employee lay offs Generous leave options including Pandemic Pay, Emergency Paid Sick Leave and Emergency Family Medical Leave available to all employees unable to work due to illness, illness of family member or child school closure Implementation of web-based time clock for all Operations employees through use of their smartphone Continuous employee education regarding government support

 **GREEN** Business as usual.

 **YELLOW** Issues have been identified.

 **RED** Issues can not be resolved.